nationalgrid

HERE WITH YOU HERE FOR YOU

We're upgrading the natural gas main on your street.

Este é um aviso importante. Queira mandá-lo traduzir. Este es un aviso importante. Sírvase mandarlo traducir. Avis important. Veuillez traduire immediatement. ĐÂY LÀ MỘT BẦN THỐNG CÁO QUAN TRONG XIN VUI LÒNG CHO DỊCH LẠI THỐNG CÁO ẤT Quạc tạ À up! informaziona importante.

Questa è un' informazione importante, si prega di tradurla. Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели.

National Grid's requirement for maintaining and operating a safe and reliable gas system remains our first priority as we work through this pandemic. As our work resumes, the company will continually adhere to all COVID-19 safety guidelines set by the CDC, the State, and our local permitting authorities to protect our employees, customers and the communities we serve.

Dear Sir or Madam,

Energy plays a critical role in our day-to-day lives and ensures the well-being of our community. That's why we are investing in infrastructure upgrades that will help us to provide safe and reliable natural gas to our customers for years to come.

We will be working in your neighborhood.

National Grid and Hawkeye will be performing infrastructure upgrades in your area.

Date: To begin shortly, typically within 30 days from this notification.

Completion time: Typically within 45 days from construction start.

Construction days and hours: Monday - Friday 7 AM - 5 PM (occasional non-weekday work may be required).

What you can expect during construction.

Typical natural gas main replacement includes:

- Marking out underground utilities within the project scope area (e.g., water, sewer, gas, electric, etc)
- Excavation of the street and laying of new gas main
- Temporary and then permanent restoration of disturbed areas in accordance with the town ordinance.
- Replacing National Grid gas customer's individual gas service lines, where required, and connecting the new piping to
- In accordance with NYS requirements, National Grid gas meters in most instances will need to be relocated to the outside of the home or business (no charge).

For our current National Grid customers

Visit <u>ngrid.com/li-mainreplacement</u> to view an example of this process,or use the QR code to the right to visit our website.



We're here for you if you have any questions about the project. Please call us at 516-442-1280.

We'll contact you when we are ready to hook up your home to the new natural gas main. You will experience a temporary interruption of natural gas service on the day that the crew works to reconnect your home to the new gas main. A representative

from the construction crew will contact affected home and business owners 24–48 hours in advance to schedule this work.

Typical service line work will take one business day.

Thank you i	n advance	for	your	cooperation
Sincerely.				

Gas Construction

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Impacted Streets in your area: